

**5
YEARS**

GUARANTEE*

*Except electrical parts : 2 years

VETINOX Guarantee - **5 years** for most of its Products and **10 years** for its ELITE range - testifies to the quality and durability of its Products, offering customers peace of mind and long-term savings, while helping to protect the environment.

**10
YEARS**

GUARANTEE*

*Except electrical parts : 2 years

DEFINITION OF THE VETINOX LIMITED GUARANTEE

Article 1 - Duration

1.1 VETINOX guarantees its Products, hereinafter referred to as "VETINOX Products", in accordance with the terms and conditions set forth herein. The standard Guarantee period is 5 years from the date of purchase, unless otherwise stated for Products in the ELITE range.

1.2 For Products in the ELITE range manufactured by VETINOX, with the exception of electrical components, a 10-year Guarantee applies from the date of purchase.

1.3 The Guarantee for the electrical components of VETINOX Products is 2 years from the date of purchase.

Article 2 - Activation

2.1 To benefit from the Guarantee, the Customer must register his/her VETINOX Product after delivery. The registration must be made on the VETINOX website at www.vetinox.fr under the heading "Guarantee" within a maximum period of 30 days after the date of purchase.

2.2 When registering, the Customer must provide his/her full contact details as well as the serial number of the VETINOX appliance. The serial number is indicated on the VETINOX labels.

2.3 If the Customer fails to register its Product in accordance with the terms of this Article 2, the VETINOX Guarantee will not be activated, and VETINOX will not be liable for any subsequent Guarantee claims.

Article 3 - Scope

3.1 The Guarantee covers defects in workmanship and materials in VETINOX Products in accordance with the terms and conditions set forth in the VETINOX Guarantee Policy.

3.2 Products repaired or replaced under this Guarantee will be guaranteed for the remainder of the original Guarantee applicable to the original Product.

Article 4 - Exclusions

4.1 The Guarantee does not apply to damage resulting from improper use, negligence, unauthorised modifications, accidents, incorrect installation or any other act that does not result from a manufacturing or material defect.

4.2 The Guarantee does not cover the electrical components of VETINOX Products beyond 2 years.

Article 5 - Recourse

The Customer's exclusive remedy for any defect covered by the Guarantee is limited to repair or replacement, at VETINOX's discretion. No other claims or consequential damages are covered by this Guarantee.

Article 6 - Applicable Law and Jurisdiction

This Guarantee is governed by the laws of France, and any dispute arising out of this Guarantee shall be submitted to the exclusive jurisdiction of the competent courts of Montluçon, France.

Article 7 - Contact VETINOX

For any Guarantee claim or question relating to the Guarantee of VETINOX Products, please contact the VETINOX customer service at the following address: contact@vetinox.fr

Article 8 - Modification

VETINOX reserves the right to modify the terms of this Guarantee without prior notice.