FOOD RECALL NOTICE - HOTEL CHOCOLAT - IMPORTANT CUSTOMER INFORMATION

Date Issued: 21 November 2026 This notice will be displayed until 5 December 2026.

PRECAUTIONARY PRODUCT RECALL

Potential Risk of Salmonella Associated with a Pistachio Ingredient

Hotel Chocolat is recalling a small number of products as a precautionary measure due to a potential risk of Salmonella associated with a pistachio paste ingredient used in manufacture.

Salmonella has not been detected in any finished Hotel Chocolat products. However, following notification within our ingredient supply chain that raw pistachios used in the manufacture of the pistachio paste may be linked to a Salmonella contamination incident, we have taken the decision to initiate this precautionary recall.

AFFECTED PRODUCTS

Only products purchased between 02/10/2026 and 08/10/2026 are affected. To be included in this recall, products must also match both the Best Before Date and the Lot Code(s) listed below. **Product**	**Best Before**	**Lot Code(s)**
Christmas Classic Chocolate Box 18-Piece (210g)	Mar-27	26230, 26231, 26232, 26233
Christmas Classic Chocolate Box 24-Piece (315g)	Mar-27	26239

WHAT SHOULD CUSTOMERS DO?

Please do not consume these products.

If you have purchased one of the affected products listed above, please return it to any Hotel Chocolat store with proof of purchase for a replacement or a refund.

Only the pistachio-containing chocolates within the specific products and lot codes listed above are potentially affected.

No other Hotel Chocolat products are included in this recall.

OUR COMMITMENT TO CUSTOMER SAFETY

Customer safety is our highest priority, and we take food safety extremely seriously. Although Salmonella has not been detected in the finished products, we are taking this action as a precaution due to the potential risk associated with an ingredient used in manufacture.

We apologise for the inconvenience caused and thank customers for their understanding.

For further information – contact: Hotel Chocolat Customer Care 03444 932323 / help@hotelchocolat.com

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