



# shop.suedwollegroup.com

## Quick Start Guide

English

# First access: sign-up

**Sign up**

First name \*

Last name \*

Email address \*

**SEND VERIFICATION CODE**

Password \*

Confirm password \*

**SIGN UP**

1. On your first access, enter:
  - First Name
  - Last Name
  - Email address\*
2. Click on “send verification code”
3. Once received via email, insert the code and verify it.
4. Enter selected password

\* Email must be the same already available in our systems. In case of doubts, contact us

# Successive accesses: sign in with email and password

## Sign in

Email address \*

Password \*

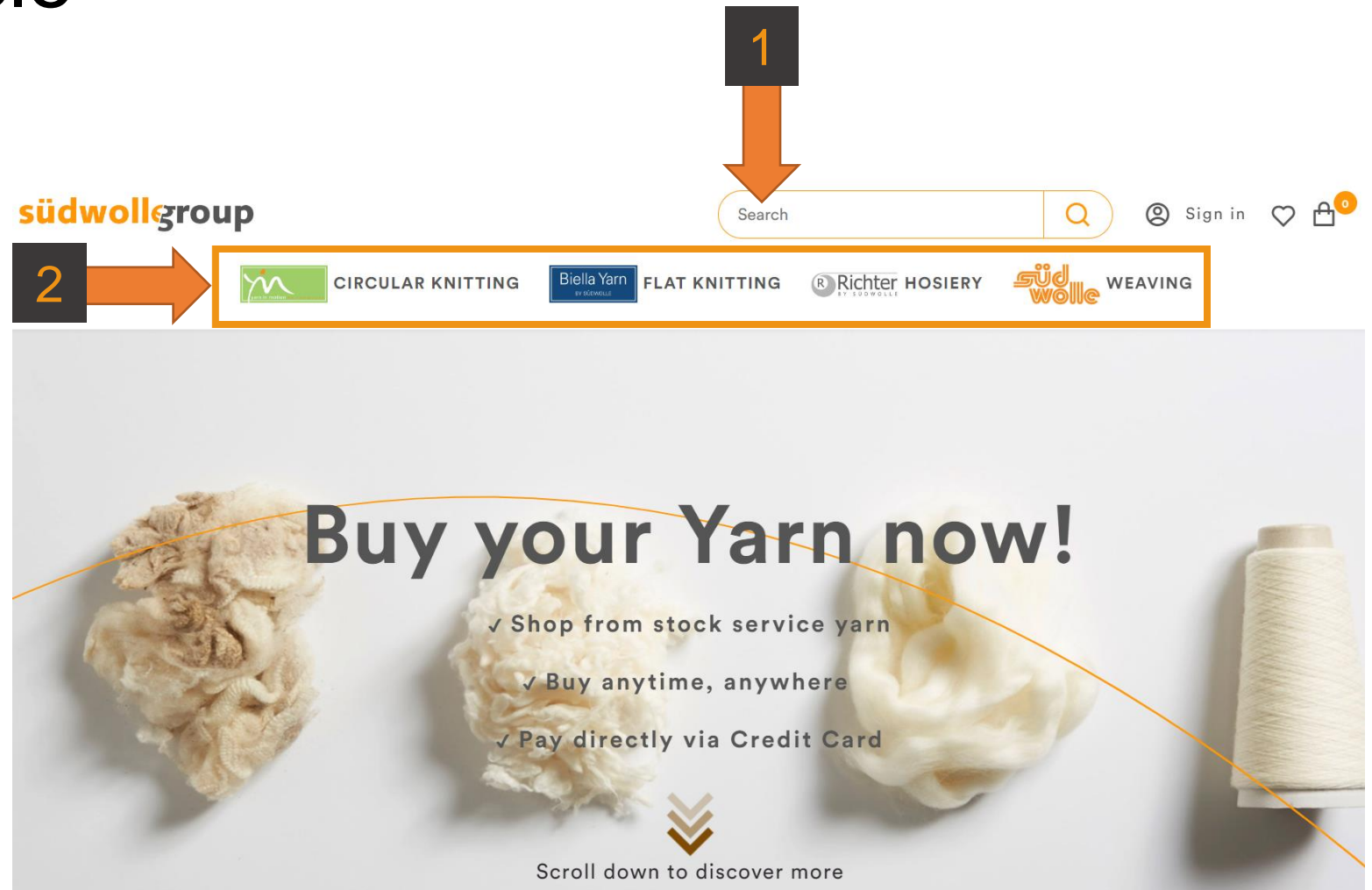
[Forgotten password?](#)

**SIGN IN**

On successive accesses, enter:

- Email
- Password

# How to find an article



Explore our products by:

1. Searching
2. Selecting a product segment

# Refine the list of products with filters

Select the desired yarn properties in the “filters” box to refine your search



südwollgroup

Search Marco

CIRCULAR KNITTING Biella Yarn FLAT KNITTING Richter HOSIERY südwolle WEAVING

Biella Yarn BY SÜDWOLLE

51 products Sort by: Name: A to Z

Filters ⓘ	Product Name	Nm	Composition	Treatment	Colour	Preference
Composition +	ADELAIDE,NM 28/2, G,WAXED	28/2	100% Wool -21.5µ	Basolan	Greige	
Count +	ADELAIDE,NM 28/2, M,WAXED	28/2	100% Wool -21.5µ	Basolan	Melange	
Twist +	ADELAIDE,NM 28/2, S,WAXED	28/2	100% Wool -21.5µ	Basolan	Solid	
Micron +	ASCOT,NM 48/2,G, WAXED	48/2	100% Wool -15.5µ	Basolan	Greige	
Treatment +	ASCOT,NM 60/2,G, WAXED	60/2	100% Wool -15.5µ	Basolan	Greige	
Certificates +						
Spinning technology +						
Waxed +						

Click on the desired product to enter product detail page





# Check product details, add to shopping bag

1. Check article details
2. Select desired color
3. Select quantity
4. Add to bag

VICTORIA, NM 30/2, S, WAXED

ARTICLE DETAILS ⓘ

SEGMENT Flat knitting

COLLECTION BIELLA YARN

ARTICLE VICTORIA

COLOUR CARD View colour card PDF

SPINNING Ring spun

TREATMENT Basolan

WAXED Yes

FIBRE BLEND

WOOL 100%

FIBRE PROPERTIES

WOOL MICRON 19.5µ

NM COUNT 30 / 2

TURN S

GAUGE 12 AND 14

CARE LABEL INSTRUCTION

PRICE €32.30

ALL SOLID

COLOUR (STOCK SERVICE) - 1E3066 TYPE - Solid

1E3066

Kg:

- 5 +

ⓘ You have requested 5 Kg and we'll add 1 Kg additional quantity to make max invoice total \*

LOT: 5.00 KG | PACO 4'20

ADD TO BAG

ⓘ Colour may differ from original yarn shades depending on technical circumstances and lighting conditions.

\* Review information for additional weight, lots and makeup

# Shopping bag – go to checkout

Shopping bag



Shopping bag is displayed:

- when an article is added to the bag
- clicking on bag icon



\* Select checkout from shopping bag to proceed with your order

**sudwollgroup** Search

CIRCULAR KNITTING Biella Yarn FLAT KNITTING Richter HOSIERY sud wolle WEAVING

FLAT KNITTING / BIELLA YARN / VICTORIA

## VICTORIA, NM 30/2, S, WAXED

**ARTICLE DETAILS**

SEGMENT	Flat knitting
COLLECTION	BIELLA YARN
ARTICLE	VICTORIA
COLOUR CARD	View colour card PDF
SPINNING	Ring spun
TREATMENT	Basolan
WAXED	Yes
<b>FIBRE BLEND</b>	
WOOL	100%
<b>FIBRE PROPERTIES</b>	
WOOL MICRON	19.5µ
NM COUNT	30 / 2
TURN	S
GAUGE	12 AND 14

**CARE LABEL INSTRUCTION**

✕ ⏸ 🧤 ✕ Ⓟ

Colour may differ from original yarn shades depending on technical circumstances and lighting conditions.

PRICE  
€32.30

ALL SOLID

COLOUR (STOCK SERVICE) - 1E3066 T  
● 1E3066

Kg:  
- 5

You have requested 5 Kg and w quantity to make max invoice t

LOT: 5.00 KG | PACO 4'20

ADD TO BAG

Your shopping bag

VICTORIA, NM 30/2, S, WAXED

Colour: 1E3066  
Kg: 6  
€193.80

You have requested 5 kg and we have added 1 kg additional quantity to make max invoice total

[Remove](#)

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Subtotal: €193.80

CHECKOUT

VIEW SHOPPING BAG (6)

# Checkout

1. Select delivery address
2. Select delivery option
3. Enter details for selected payment
4. Review all informations
5. Select for acceptance
6. Place order

The screenshot shows a checkout page with the following sections and callouts:

- Shipping Address:** MAGAZZINO, VIA TORINO 7, 13900 BIELLA ITA. Callout 1 points to the address field.
- Delivery Option:** Corriere (BRT / TNT services). Callout 2 points to the delivery option field.
- Payment Method:** Credit Card (selected). Callout 3 points to the payment information field.
- Payment information:** John Smith, Visa Card ending in 1111, Expires 3/2030. Callout 3 points to this field.
- Contact Information:** perino@suedwollgroup.it. Callout 5 points to the checkbox for terms and conditions.
- Order summary:** Subtotal €2,507.00, Shipping €0.00, 22% Tax IVA €551.54, Amount Due €3,058.54. Callout 4 points to the top of the order summary.
- Shopping Bag:** Shipping (115 items), ADELAIDE, NM 28/2,G,WAXED, Color: 000000, €2,507.00, kg: 115. Callout 4 points to the top of the shopping bag.
- Buttons:** "PLACE ORDER" buttons are present in the order summary and contact information sections. Callout 6 points to the "PLACE ORDER" button in the contact information section.



# Payment details: Credit Card

1. Select: Credit Card
2. Type card number
3. Insert expiry date  
Format: MM/YY
4. Insert CVC / CVV code  
(back of the card)
5. Card owner name
6. Save & Continue

The screenshot shows a payment form for a credit card. At the top, there is a radio button labeled "Credit Card" with a callout box containing the number "1". Below this is a form container with a "Credit Card" header and a card icon. The form has five input fields: "Card number" (with callout "2" and the value "1234 5678 9012 3456"), "Expiry date" (with callout "3" and the value "MM/YY"), "CVC / CVV" (with callout "4" and the value "3 digits"), and "Name on card" (with callout "5" and the value "J. Smith"). At the bottom of the form is a callout box with the number "6" and an orange button labeled "SAVE & CONTINUE".

# Payment details: Credit Line (if enabled)

1. Select:  
Credit Line
2. Credit Limit (€):  
Maximum available credit
3. Maximum amount due (€):  
shopping cart total amount
4. Apply
5. Save & Continue

The screenshot shows a payment form for a credit line. It includes a radio button for 'Credit Line', two input fields for 'Credit limit (€)' and 'Amount Due (€)', and two buttons: 'APPLY' and 'SAVE & CONTINUE'. Numbered callouts 1 through 5 are placed over the form elements to correspond with the list on the left.

1  Credit Line

Credit limit (€):

2 5912

Amount Due (€):


3 3058,54

4 APPLY

5 SAVE & CONTINUE

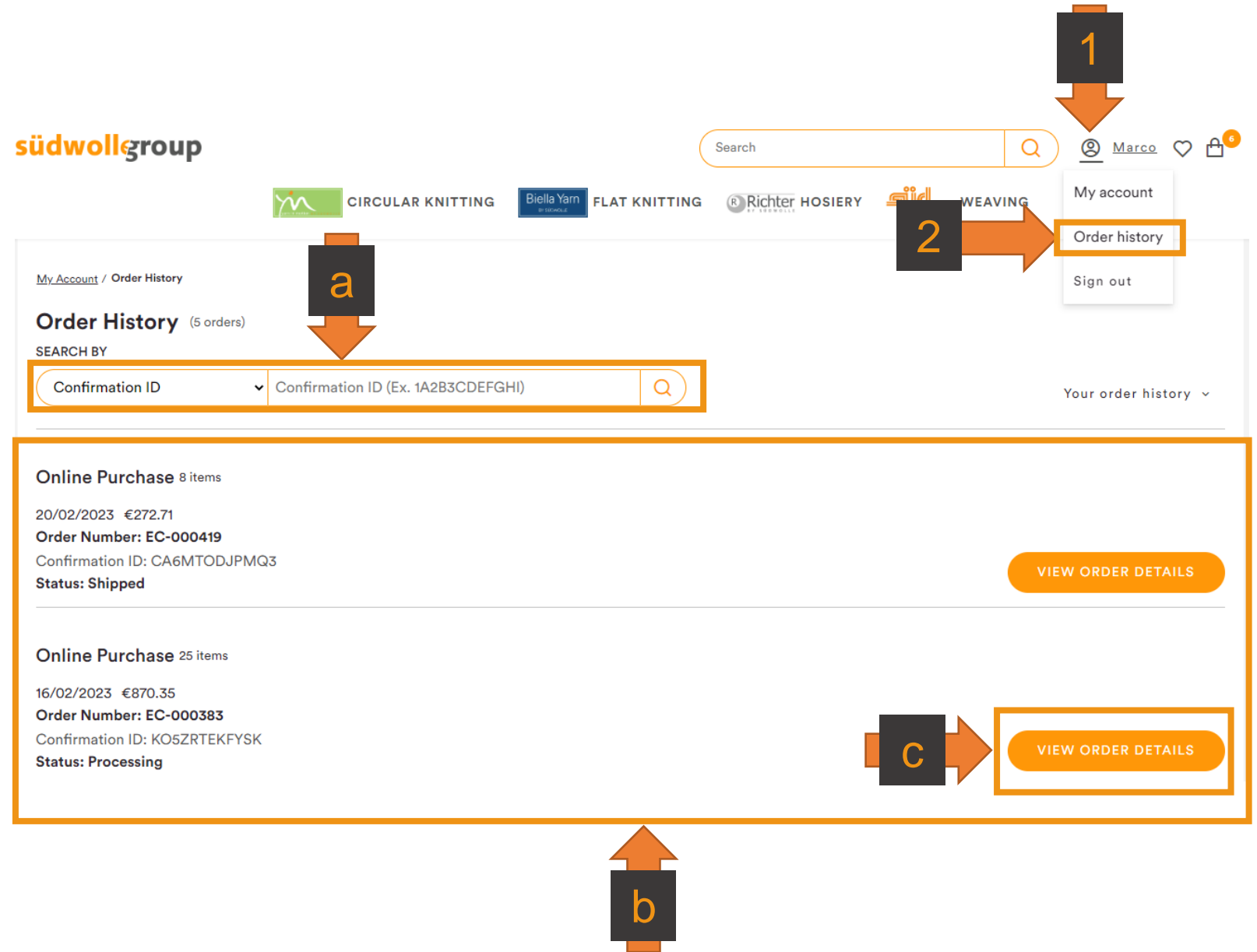
# Order history

You must be logged-in, then:

1. Click on the user icon 
2. Select “Order history”

Then you can:

- a. Search for an order
- b. See the list of all orders
- c. View a specific order detail



The screenshot shows the sudwollgroup website interface. At the top right, a user icon labeled 'Marco' is highlighted with a black box and an orange arrow labeled '1'. A dropdown menu is open, with 'Order history' highlighted by an orange box and an orange arrow labeled '2'. Below the navigation bar, the 'Order History' page is displayed. A search bar labeled 'SEARCH BY' is highlighted with an orange box and an orange arrow labeled 'a'. The search bar contains the text 'Confirmation ID' and a search icon. Below the search bar, two order entries are listed. The first entry is for an 'Online Purchase' of 8 items, dated 20/02/2023, with a total value of €272.71. It includes the order number EC-000419, confirmation ID CA6MTODJPMQ3, and a status of 'Shipped'. A 'VIEW ORDER DETAILS' button is highlighted with an orange box and an orange arrow labeled 'c'. The second entry is for an 'Online Purchase' of 25 items, dated 16/02/2023, with a total value of €870.35. It includes the order number EC-000383, confirmation ID KO5ZRTEKFYSK, and a status of 'Processing'. A 'VIEW ORDER DETAILS' button is highlighted with an orange box and an orange arrow labeled 'c'. A large orange box surrounds the entire order list area, with an orange arrow labeled 'b' pointing upwards from below.