



shop.suedwollegroup.com

Quick Start Guide

Primo accesso: sign-up (registrazione)

The image shows a sign-up form with the following elements:

- Sign up** (Section Header)
- First name *** (Text input field)
- Last name *** (Text input field)
- Email address *** (Text input field)
- SEND VERIFICATION CODE** (Orange button)
- Password *** (Text input field)
- Confirm password *** (Text input field)
- SIGN UP** (Orange button)

1. Al primo accesso, inserire:
 - Nome
 - Cognome
 - Indirizzo email*
2. Cliccare “send verification code”
3. Ricevuto il codice via email, inserirlo e verificarlo.
4. Inserire la password scelta

* L’email deve coincidere con quella presente nei nostri sistemi.
In caso di dubbi, contattateci.

Accessi successivi: sign-in con email e password

Sign in

Email address *

Password *

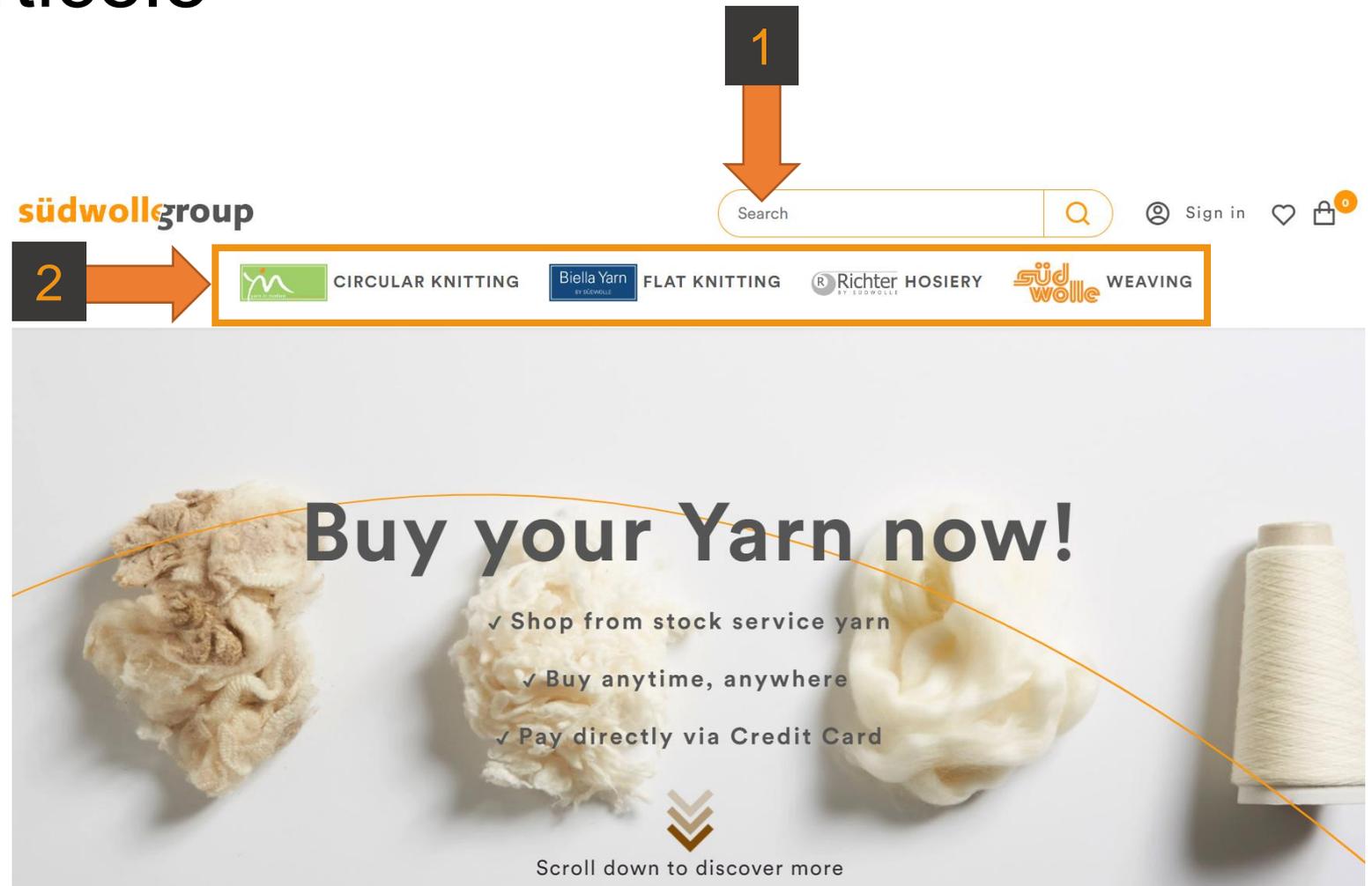
[Forgotten password?](#)

SIGN IN

Ai successivi accessi, inserire:

- Email
- Password

Come trovare un articolo



Esplora i nostri prodotti:

1. Effettuando una ricerca
2. Selezionando un segmento

Affina la lista prodotti grazie ai filtri:

Selezionare le proprietà del filato nel box “filters” per affinare la ricerca



The screenshot shows the Südwolle Group website interface. At the top, there is a search bar and user information (Marco). Below the navigation bar, the 'Biella Yarn' section is highlighted. The main content area displays a list of 51 products, sorted by name (A to Z). A 'Filters' sidebar on the left lists various properties: Composition, Count, Twist, Micron, Treatment, Certificates, Spinning technology, and Waxed. The product list table has columns for Product Name, Nm, Composition, Treatment, Colour, and Preference. The last row of the table is highlighted with an orange border, indicating the selected product.

Product Name	Nm	Composition	Treatment	Colour	Preference
ADELAIDE,NM 28/2, G,WAXED	28/2	100% Wool -21.5µ	Basolan	Greige	
ADELAIDE,NM 28/2, M,WAXED	28/2	100% Wool -21.5µ	Basolan	Melange	
ADELAIDE,NM 28/2, S,WAXED	28/2	100% Wool -21.5µ	Basolan	Solid	
ASCOT,NM 48/2,G, WAXED	48/2	100% Wool -15.5µ	Basolan	Greige	
ASCOT,NM 60/2,G, WAXED	60/2	100% Wool -15.5µ	Basolan	Greige	



Cliccare sul prodotto desiderato per accedere alla pagina di dettaglio del prodotto

Verifica dettagli prodotto, aggiunta al carrello

1. Verificare i dettagli del prodotto
2. Selezionare il colore desiderato
3. Selezionare la quantità
4. Aggiungere al carrello

VICTORIA, NM 30/2, S, WAXED

ARTICLE DETAILS ⓘ

SEGMENT Flat knitting

COLLECTION BIELLA YARN

ARTICLE VICTORIA

COLOUR CARD View colour card

SPINNING Ring spun

TREATMENT Basolan

WAXED Yes

FIBRE BLEND

WOOL 100%

FIBRE PROPERTIES

WOOL MICRON 19.5µ

NM COUNT 30 / 2

TURN S

GAUGE 12 AND 14

CARE LABEL INSTRUCTION

PRICE €32.30

ALL SOLID

COLOUR (STOCK SERVICE) - 1E3066 TYPE - Solid

1E3066

Kg: - 5 +

ⓘ You have requested 5 Kg and we'll add 1 Kg additional quantity to make max invoice total *

LOT: 5.00 KG | PACO 4'20

ADD TO BAG

ⓘ Colour may differ from original yarn shades depending on technical circumstances and lighting conditions.

* Rivedere le informazioni per peso addizionale, lotti e tipo di cono

Carrello - checkout

Carrello



Si accede al carrello:

- Aggiungendo un articolo al carrello
- Cliccando sull'icona: 

The screenshot shows the product page for 'VICTORIA, NM 30/2, S, WAXED' on the sudwollgroup website. The page includes a search bar, navigation links for 'CIRCULAR KNITTING', 'Biella Yarn', 'FLAT KNITTING', 'Richter HOSIERY', 'süd wolle', and 'WEAVING'. The breadcrumb trail is 'FLAT KNITTING / BIELLA YARN / VICTORIA'. The product title is 'VICTORIA, NM 30/2, S, WAXED'. The article details include: SEGMENT: Flat knitting; COLLECTION: BIELLA YARN; ARTICLE: VICTORIA; COLOUR CARD: View colour card (PDF); SPINNING: Ring spun; TREATMENT: Basolan; WAXED: Yes; FIBRE BLEND: WOOL 100%; FIBRE PROPERTIES: WOOL MICRON 19.5µ, NM COUNT 30 / 2, TURN S, GAUGE 12 AND 14; CARE LABEL INSTRUCTION: . The price is €32.30, with options for 'ALL' and 'SOLID'. The colour is '1E3066' (Stock Service). The quantity is set to 5 kg. A note states: 'You have requested 5 Kg and we have added 1 kg additional quantity to make max invoice total'. The lot is '5.00 KG | PACO 4'20'. There is an 'ADD TO BAG' button.

The screenshot shows the 'Your shopping bag' overlay. It contains the following information: 'VICTORIA, NM 30/2, S, WAXED', 'Colour: 1E3066', 'Kg: 6', and '€193.80'. A note indicates: 'You have requested 5 kg and we have added 1 kg additional quantity to make max invoice total'. There is a 'Remove' link. At the bottom, the subtotal is 'Subtotal: €193.80'. There is a 'CHECKOUT' button and a 'VIEW SHOPPING BAG (6)' button. A dark grey box with a white asterisk is positioned above the checkout button, with an orange arrow pointing down to it.

* Cliccare “checkout” per procedere con l’ordine

Checkout

1. Selezionare l'indirizzo per la consegna
2. Selezionare il servizio di consegna
3. Inserire i dettagli per il pagamento selezionato
4. Rivedere le informazioni
5. Spuntare per accettazione
6. Effettuare l'ordine

The screenshot shows a checkout page with the following sections and callouts:

- 1**: Callout pointing to the shipping address field.
- 2**: Callout pointing to the shipping option field.
- 3**: Callout pointing to the credit card payment details field.
- 4**: Callout pointing to the top right of the page.
- 5**: Callout pointing to the terms and conditions checkboxes.
- 6**: Callout pointing to the 'EFFETTUA ORDINE' button.

Indirizzo di spedizione [Modifica](#)
MAGAZZINO
VIA TORINO 7
13900 BIELLA ITA

Opzione di consegna [Modifica](#)
Corriere (BRT / TNT services)

Metodo di pagamento [Modifica](#)
 Credit Card

Informazioni pagamento **3**
Mario Rossi
Visa La carta termina in 1111
Scadenza 3/2030

Credit Line
 PayPal

Informazioni di contatto
perino@suedwollgroup.it

I declare that I have read and understood the [privacy terms](#) and the [sales terms general conditions](#).
 I also declare to have read and specifically approved (according to the Italian civil code art. 1341 and 1342) the following clauses: 4 (deliveries), 5 (Force Majeure), 8 (Yarns NM and quantities' tolerance) 9 (claims, warranty) 10 (applicable law and court), 11 (contract's language) of the Sales Terms general conditions.

EFFETTUA ORDINE **6**

Per maggiori informazioni, si prega di visitare la nostra pagina di [AIUTO](#)

Riepilogo dell'ordine

Subtotale	2.507,00 €
Spedizione	0,00 €
22% Imposta IVA	551,54 €
Importo Dovuto	3.058,54 €

EFFETTUA ORDINE

Per maggiori informazioni, si prega di visitare la nostra pagina di [AIUTO](#)

Borsa Della Spesa [Modifica carrello](#)

Spedizione (115 articoli)
ADELAIDE,NM 28/2,G,WAXED
Colore: 000000
2.507,00 €
kg: 115
Hai ordinato 100 kg e noi aggiungeremo 15 ulteriori **15** kg a scopo di pagamento. Ti verrà rimborsato dopo la fatturazione.

Dettagli del Pagamento: Carta di Credito

1. Selezionare: Credit Card
2. Inserire il numero carta
3. Inserire la scadenza nel formato: MM/AA
4. Inserire codice CVC / CVV
Si trova sul retro della carta
5. Inserire l'intestatario della carta
6. Salvare per conferma

The screenshot shows a payment form for a credit card. At the top, there is a radio button labeled "Credit Card" with a callout box containing the number "1". Below this is a form container with several fields: "Card number" with the value "1234 5678 9012 3456" and a callout box with "2"; "Expiry date" with the placeholder "MM/YY" and a callout box with "3"; "CVC / CVV" with the placeholder "3 digits" and a callout box with "4"; and "Name on card" with the value "J. Smith" and a callout box with "5". At the bottom of the form is an orange button labeled "SALVA E CONTINUA" with a callout box containing the number "6".

Dettagli del Pagamento: Assicurazione Crediti (se abilitato)

1. Selezionare:
Assicurazione Crediti
2. Credito limite (€):
credito Massimo residuo
3. Importo massimo dovuto (€):
valore complessivo carrello
4. Applicare
5. Salvare per conferma

The screenshot shows a form for selecting credit insurance. It includes a radio button for 'Assicurazione Crediti', two input fields for 'Credito limite (€)' (65000) and 'Importo massimo dovuto (€)' (1684,09), and two buttons: 'APPLICA' and 'SALVA E CONTINUA'. The steps are numbered 1 through 5.

1 Assicurazione Crediti

Credito limite (€):

2 65000

Importo massimo dovuto (€):

3 1684,09

4 APPLICA

5 SALVA E CONTINUA

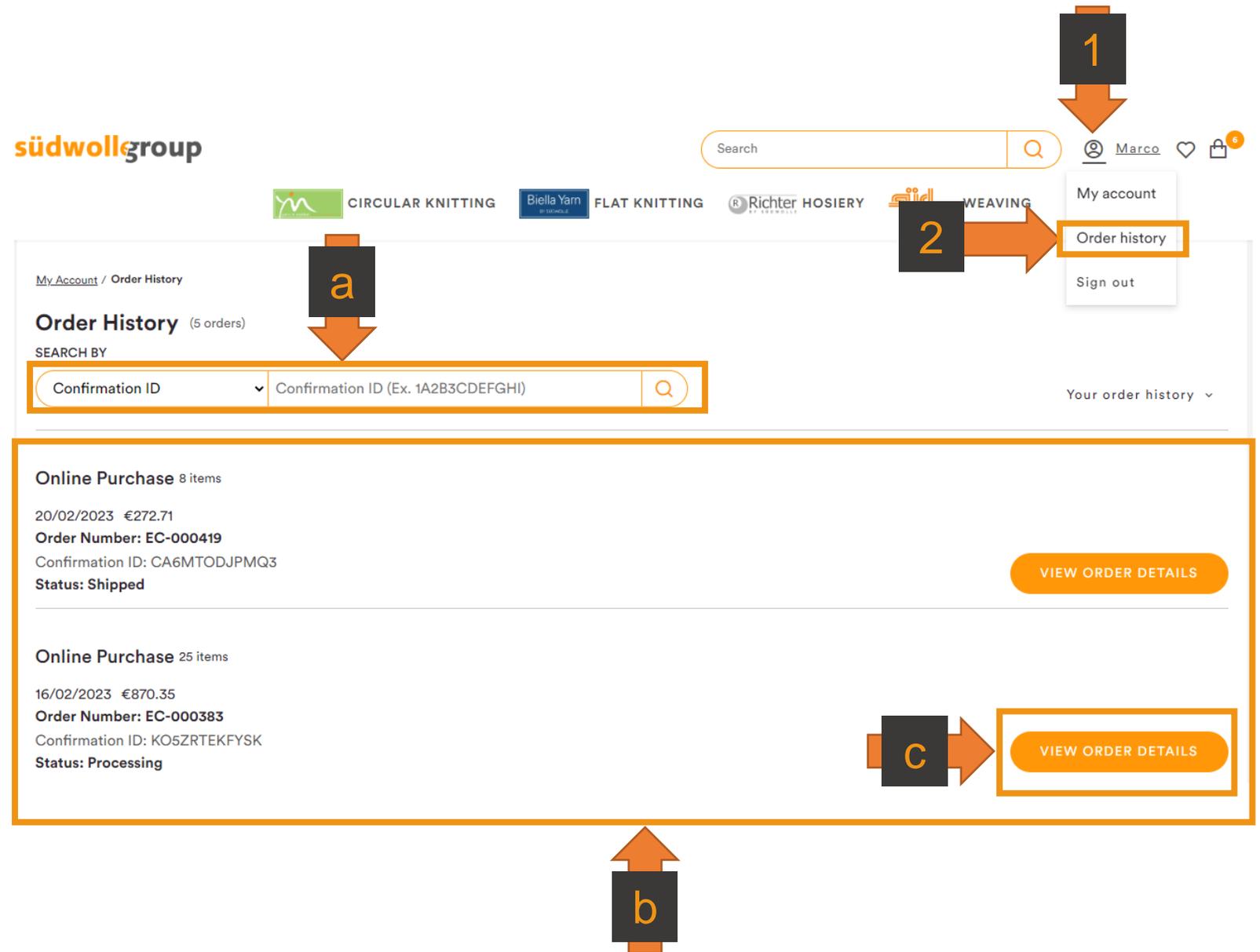
Storico ordini

Effettuare il log-in, poi:

1. Cliccare l'icona utente: 
2. Selezionare "Order history"

Quindi sarà possibile:

- a. Cercare un ordine
- b. Consultare la lista degli ordini
- c. Visualizzare il dettaglio di un ordine specifico



The screenshot shows the sudwollgroup website interface. At the top right, there is a search bar and a user profile icon labeled 'Marco'. A black box with the number '1' and a downward arrow points to the user profile icon. Below the profile icon, a dropdown menu is open, showing 'My account', 'Order history', and 'Sign out'. A black box with the number '2' and a rightward arrow points to the 'Order history' option. The main content area is titled 'Order History (5 orders)'. Below this, there is a search bar with a dropdown menu set to 'Confirmation ID' and a search input field containing 'Confirmation ID (Ex. 1A2B3CDEFGHI)'. A black box with the letter 'a' and a downward arrow points to this search bar. The list of orders is displayed below. The first order is an 'Online Purchase' of 8 items, dated 20/02/2023, with a value of €272.71, Order Number EC-000419, Confirmation ID CA6MTODJPMQ3, and Status 'Shipped'. A 'VIEW ORDER DETAILS' button is visible to the right of this order. The second order is an 'Online Purchase' of 25 items, dated 16/02/2023, with a value of €870.35, Order Number EC-000383, Confirmation ID KO5ZRTEKFYSK, and Status 'Processing'. A 'VIEW ORDER DETAILS' button is also visible to the right of this order. A black box with the letter 'c' and a rightward arrow points to this button. At the bottom of the screenshot, a black box with the letter 'b' and an upward arrow points to the entire list of orders.