

WebOrder Return Request Form



Customer details

Full Name*:

Business Name*:

E-mail:

Phone number*:

Order number*

RSO

Order date:

Item(s) to be returned:

						Damaged in Delivery	Incorrect Item delivered	Ordered wrong item	Change Mind	Other
1	SKU Item number:		Description:		Qty:					
2	SKU Item number:		Description:		Qty:					
3	SKU Item number:		Description:		Qty:					
4	SKU Item number:		Description:		Qty:					
5	SKU Item number:		Description:		Qty:					
6	SKU Item number:		Description:		Qty:					
7	SKU Item number:		Description:		Qty:					
8	SKU Item number:		Description:		Qty:					
9	SKU Item number:		Description:		Qty:					
10	SKU Item number:		Description:		Qty:					
11	SKU Item number:		Description:		Qty:					
12	SKU Item number:		Description:		Qty:					
13	SKU Item number:		Description:		Qty:					
14	SKU Item number:		Description:		Qty:					

Notes:

- Items must be returned within 14 days of delivery.
- Items must be unused, in original packaging, and with all tags attached. Non-returnable items: Final sale, personalised items or special orders.
- Return shipping costs: customer responsible unless the item is defective/ damage/ opened or wrong item delivered.
- Refunds will be processed within 10 business days to original payment method after receiving and inspecting the return .